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Headteacher: Mr S Yalden BSc (Hons) PGCE NPQH

Our Ref: LSU/Chartwells

10 October 2023

Dear Parent/Carer

Cashless Catering – student cards

As part of our journey to improve the experience of students at Looe Community Academy, we will be giving all students a contactless card which they will be able to use when purchasing goods from the canteen.

The cards are linked to the student's ParentPay account and you will be able to continue topping up their ParentPay account as before. This will enable the students to choose whether to pay by biometric data, using their thumbprint or contactless card.

Like the current biometric system, when the student uses the card, their photo will come up on the canteen system, ensuring that students are unable to use other student's cards.

If a card is lost, the student can report this to reception and we will be able to block the card from further use and provide a replacement if needed.

If you do not wish for your child to have a card for use in the canteen or if you have any queries, please contact me at lsutcliffe@looe.net otherwise, cards will be distributed in the week commencing 16 October 2023.

Yours faithfully

Mrs Lisa Sutcliffe
Operations Manager